



Liberty Utilities

Service Transition Notice
Request to Terminate Service
And
Confirmation to Terminate Service

Date Requested: December 2, 2013 *WJS*

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 1 Call Center Operations
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	None
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative: _____

Name (Printed): William Sherry Title: Vice President – Customer Care

Date: _____

Confirmation:

National Grid Service Representative: _____

Name (Printed): Nancy Cianflone Title: Director, Progrm Dev & Governance

Date: _____



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Date Requested: December 2, 2013 *UTS*

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 3 Collections Process Support
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	None
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative: _____

Name (Printed): William Sherry Title: Vice President Customer Care

Date: _____

Confirmation:

National Grid Service Representative: _____

Name (Printed): Nancy Cianflone Title: Director, Progrm Dev & Governance

Date: _____



Service Transition Notice
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Date Requested: December 2, 2013 *2/5*

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 4 New Business Administration
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	None
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative: _____
Name (Printed): William Sherry Title: Vice President Customer Care
Date: _____

Confirmation:

National Grid Service Representative: _____
Name (Printed): Nancy Cianflone Title: Director, Progrm Dev & Governance
Date: _____



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Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 5 Revenue Protection/Diversion & Investigation
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	None
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative: _____

Name (Printed): William Sherry Title: Vice President Customer Care

Date: _____

Confirmation:

National Grid Service Representative: _____

Name (Printed): Nancy Cianflone Title: Director, Progrm Dev & Governance

Date: _____



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Date Requested: December 2, 2013 *WTS*

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 6 Customer Data Migration
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	Customer records were transferred at the time of conversion in September 2013.
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative: _____
Name (Printed): William Sherry Title: Vice President Customer Care
Date: _____

Confirmation:

National Grid Service Representative: _____
Name (Printed): Nancy Cianflone Title: Director, Progrm Dev & Governance
Date: _____



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Date Requested: December 2, 2013 *WTS*

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Energy Solutions Delivery & Efficiency
TSA Service Number and Title	ESD&E – 2: Sales Support for Commercial, Industrial and Municipal Customers
National Grid Service Representative	
Liberty Service Representative	William Sherry
Transition Service End Date	December 31, 2013
Tasks to be Completed by End Date	completed
Records/Data Transfer Status & Requirements	Completed at or shortly after conversion
Information or Assistance Required by National Grid to Effectuate Transition	

Prepared to assume applicable service (5 Day Notice):

Liberty Service Representative: _____
 Name (Printed): William Sherry Title: Vice President – Customer Care
 Date: _____

Confirmation:

National Grid Service Representative: _____
 Name (Printed): Sean Mongan Title: Interim VP Sales/Program Operations
 Date: _____